

**FREQUENTLY ASKED QUESTIONS
VIOXX SETTLEMENT PROGRAM**

I. GENERAL QUESTIONS

G-1.	<p>If I participate in the Pfizer settlement program for Bextra or Celebrex claims, can I also seek benefits in the Vioxx Settlement Program? We are not familiar with the terms of the Pfizer settlement program or of any of the release documents being used in that program. We are processing all claims and payments pursuant to the Vioxx Settlement Agreement. Whether a claimant who is paid in the Vioxx Program can also seek payments in the Pfizer program, and whether a claimant paid in the Pfizer program can also be paid in the Vioxx Program, are a function of the claimant’s duties and obligations under the governing documents in the Pfizer program and are not within our responsibilities. Any Claimant who wishes to withdraw from the Vioxx Program can follow the procedure set out in Claims Administration Procedure No. 2008-13, Withdrawal of Claim From the Settlement Program, which permits withdrawal if you send us a completed Form V2056 and if the Claimant has a completed Release and/or Stipulation of Dismissal on file with us. You can view and download CAP 2008-13 and Form V2056 under the Claims Administration Procedures Section of the Vioxx Settlement website at www.browngreer.com/vioxxsettlement.</p>
G-2.	<p>What do I need to submit to show proof of authority to act for a minor or incompetent Claimant or Derivate Claimant? Claims Administration Procedure 2008-8 (CAP 2008-8") governs this situation. CAP 2008-8 can be found under the Claims Administration Procedures link on the Claims Administrator's website at www.browngreer.com/vioxxsettlement/cap.htm. CAP 2008-8 requires:</p> <ol style="list-style-type: none"> 1) Signature by a Representative Claimant authorized to act for a Minor or Incompetent Claimant or Derivative Claimant. 2) If a representative has been appointed by a court to act for the Minor or Incompetent, that person shall sign and submit a copy of the order of appointment. 3) If no RC has been appointed, the Claimant shall submit: (a) a completed Form V2035 (found under the Claims Administration Procedures link or Forms link on the Claim’s Administrator’s website); (b) a copy of the law of the applicable jurisdiction showing who can act for a Minor or Incompetent; and (c) a copy of whatever document that law requires to show authority (such as a Power of Attorney or a Birth Certificate showing who is a parent and the birth date of a Minor).
G-3.	<p>What inquiries can I email to the LMI email box? The LMI email box is for questions or disputes on Enrollment Deficiency issues in Releases and Stipulations only. It is not for claims questions, late Enrollment questions, payment questions, or anything else. Firms should never send documents, RC materials, or anything else to that email box. Firms need to send the Claims Administrator all materials.</p>
G-4.	<p>When is the deadline to withdraw from representation of unenrolled Claimants? All Eligible Claimants in whose claims you have a financial interest who have not yet enrolled, and to whom you have recommended enrollment but they have not responded to your recommendation, should have been listed in Attachment A to your Certification of Final Enrollment.</p> <p>If any Claimants have not responded by May 30, 2008, and authorized enrollment, or have responded and refuse to enroll, you must file a motion to withdraw from representation of such Claimants pursuant to PTO No. 36. A copy of the PTO can be found at www.browngreer.com/vioxxsettlement/ by following the “Significant PTOs” link on the left side of the screen.</p>
G-5.	<p>What do I do if I have problems with my secure Vioxx Portal? We designed the Vioxx Portal</p>

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to make it easier for you and us to exchange information and documents. We have extremely high speed systems and storage to handle this exchange. We hope it works flawlessly for you. If you ever experience any difficulty, contact **Technical Support** at email VioxxTechnicalSupport@browngreer.com or phone 804-521-7194. We will work with you to try and solve any technical issue that you are facing.

The Portal works best if your computer hardware has the speed and memory capability of handling large files and your internet access operates at least at a **T1** bandwidth. Sometimes if you have problems uploading documents to us, it may be an issue on your end. Remember the size of the file and the speed of your internet connection has a direct impact on uploads/downloads. But contact us anyway because we can help diagnose that issue as well.

G-6. Is there a size limit on files that we upload to the Vioxx Portal? The Claims Administrator does not have a size restriction on attachment size.

G-7. Is there a size limit on the Claims Administrator's IP Address or is it a static IP address? The Claims Administrator does not restrict file size by its internet connection or static IP address.

G-8. Can a Claim be re-opened after it has been closed as ineligible or for some other reason? No. The Claims Administrator provides many notices before a Claim is closed and many opportunities for a Claimant and Counsel to take action to avoid closure or to attempt to establish eligibility before a Claim is closed. The Letter to Claimants Who Failed Gates Describing Claims Process that is available on the Primary Counsel's secure Vioxx Portal details the extensive history of these efforts. To locate the Letter, select "Claims" on the Home screen of the Portal, which will take you to the Claims Main Page. Once there, go to Item 2 and click on a "click here" for the pdf or word version of the Letter. Re-opening any Claim after it has been closed would delay the processing and payment of other Claims. We cannot re-open any Claim after it has been closed.

G-9. Can a claim or potential recovery on a Vioxx claim in the Vioxx Resolution Program be pledged as collateral for a loan, sold, or otherwise assigned to any party? No. Section 16.9.1 of the Vioxx Settlement Agreement prohibits the assignment of a right to receive a Vioxx Payment without prior written consent of Merck. Any attempted assignment without Merck's consent is null and void *ab initio*.